

1 Aug 2019

Dear CSA Customer.

## **RE: IMPORTANT PRODUCT NOTIFICATION** Discontinuation Notice for CR1000 Datalogger

Please be advised that Campbell Scientific will soon discontinue the CR1000 Datalogger.

The CR1000 has been a trusted logger for many of our customers since 2004. Its longevity is testament to the original Campbell Scientific engineers. The CR1000X has been developed with the same legendary credentials and migration to this model is discussed further below.

## Last Order Date/ End of Sales (LOD/EOS) for CR1000 Datalogger

The CR1000 Datalogger will be available for order through 31 January, 2020. You will not be able to purchase a CR1000 after this date.

## Support and Maintenance for CR1000 Datalogger

Campbell Scientific will continue to support the CR1000, including any current purchases, up until 31 January, 2025. Repair services for the CR1000 will continue until 31 January, 2030. Please note that specific repairs may not be possible due to parts obsolescence. Recalibration services for the CR1000 will be available until at least 31 January, 2030. As previously communicated, the current OS 32 is the last major version of the Operating System.

## **Product Migration Options**

The CR1000X has already replaced the CR1000 for many applications. Building on the rugged design of the CR1000, the CR1000X, has the same proven mechanical design, mounting footprint and similar programming instructions. In addition to the basic abilities of the CR1000, the CR1000X also has an on-board Ethernet port, USB, MicroSD, removable data storage, CPI communication capabilities, and superior communications speed. Please contact us at Campbell Scientific Australia where one of our Application Engineers will as always work with you to find the best product for your future needs and discuss a migration plan.

On behalf of Campbell Scientific Australia I would like to express our appreciation for your business and trusting Campbell Scientific with your data acquisition projects.

Yours sincerely,

General Manager

Campbell Scientific Australia